Appendix A – South Hams CVS Delivery Outcomes 2013 – 2014

South Hams District Council funding will contribute to South Hams CVS's core service, which when all contributing funders are taken into account, will realise the following outcomes for the Voluntary and Community Sector (VCS) in the South Hams:

- The needs of the VCS in the South Hams are identified and improvements in service provision are facilitated to meet those needs;
- South Hams Voluntary and Community Organisations (SH VCOs) are supported to function more effectively and to deliver quality services;
- Communication, networking and collaboration amongst SH VCOs is facilitated;
- The diverse views of the VCS in the South Hams are enabled to be represented and structures are supported which promote cross-sector partnership working;
- The VCS in the South Hams plays an integral role in local planning and policy making and;
- More people are enabled to volunteer in the South Hams, have good quality opportunities to do so and their volunteering experience is a positive one.

1. Development - The needs of the SH VCS are identified and improvements in service provision are facilitated to meet those needs				
Anticipated Impact (Outcomes)	Activities	How will it be Measured		
1.1 Communities have more services which better meet their needs and are available	Market development approach using community intelligence through consolidated database Assessing emerging trends and gaps Working with groups to fill gaps	16 existing groups sustaining or enhancing their service delivery 8 new groups that meet identified need Case study		
1.2 Improved/new service delivery meets needs identified	Market development as above to identify areas of most need Building on evidence based best practice Conducting engagement/consultation Identifying existing potential within the sector and working with them to improve skills/capacity within resources available			
2. General Support - SH VCOs are supported to be sustainable, function more effectively and to deliver quality services				
Anticipated Impact (Outcomes)	Activities	How will it be Measured		
2.1	Workers following agreed protocols for recording	200 interventions with VCOs		
Organisations have increased	activities using consolidated database and	80 groups supported		
their organisational capacity &	reporting by geographic activity	Case study showing diversity of services		

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development potential reflecting current local priorities means including website, electronic means and succession planning to facilitate continuation of services Upskilling through a targeted programme of work and quality and collaboration amongst SH VCOs is facilitated. 3.1 (laison - Communication, networking and collaboration amongst SH VCOs is facilitated. Anticipated Impact (Outcomes) Activities Programme of themed events / forums to introduce partnership opportunities Feedback forms Electronic networks set up Feedback					
Review of groups current workforce across boards, staff, volunteers Staff, volunte	development potential reflecting	Regular information disseminated via various			
More organisations are planning & implementing workforce development to improve and increase their service provision and quality 3. Liaison - Communication, networking and collaboration amongst SH VCOs is facilitated. Anticipated Impact (Outcomes) 3.1 (partnerships) SH VCOs are better at communicating with each other, have shared learning & make better use of resources including expertise and/or equipment 4. Representation/Engagement - The diverse views of the VCS are enabled to be represented; structures are supported which promote cross-sector partnership working and the VCS plays an integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making The VCS has a more integral role in planning and policy making Activities District Council Follomy Voice protocols and practice Maintaining programme of representative support Providing intelligent assessment of emerging issues 2 way information flows Feedback will inform service delivery The VCS has a more integral role in planning and policy making Providing intelligent assessment of emerging issues 2 way information flows Feedback from Agencies Report Forms Case study The VCS has a more inte	current local priorities	means including website, electronic			
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	More people are volunteering	opportunities	No. of volunteering opportunities		

Appendix A – South Hams CVS Delivery Outcomes 2013 – 2014

and are contributing to their	Providing access to information on volunteering	No. of organisations offering opportunities
communities	opportunities	Breadth of type of opportunities
	Brokering volunteers to appropriate opportunities	Case study
	Targeting opportunities which provide skills and	
	improve employment chances for young people	
	Maintaining registers of active volunteers	
	Working with groups to ensure standards of good	
	practice are developed/maintained in volunteering	
	Disseminating good practice through volunteer	
	organisers forums electronic networks	